

Implementation Profile: National Blood Service Ghana

The National Blood Service Ghana (NBSG) went live with BSIS version 1.0 at the Southern Area Blood Centre (SABC) on the 4th April 2017 and currently has 20 staff actively using BSIS. The NBSG is an institution under the Ghanaian Ministry of Health dedicated to saving lives through the provision of safe blood from cherished voluntary blood donors who have dedicated their lives to donate blood to be used by others. The SABC provides blood products to health facilities in the southern part of Ghana. The NBSG are currently working towards AfSBT level 2 certification for the SABC and see BSIS as being “there to help us meet some of these standards” (QA Manager, 2018)

As part of the BSIS Implementation at the SABC the NBSG created a BSIS Implementation leadership team were/are responsible for the implementation and ongoing management and maintenance of BSIS at the SABC. This team was trained by Jembi as part of the BSIS Implementers Academy and as part of the site implementation activities. The knowledge gained from these capacity building activities has “helped in trouble-shooting and being able to solve some of the problems as the challenges came” (QA Manager, 2018).

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(QA Manager, 2018)

The NBSG are in the process of planning the rollout of BSIS to the other two primary blood centres in Ghana. When asked about implementing BSIS in these two sites the team said that they were very confident to implement BSIS on their own, with limited support from Jembi. The model they use will follow the Jembi implementation plan. In the words of one leadership team member “I think if I am

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In addition to supporting the NBSG as they rollout BSIS to other facilities Jembi will also be supporting the upgrade of the SABC BSIS instance to BSIS version 1.3 during 2018.

Jembi Health System NPC’s activities on the BSIS implementation at the SABC were funded by PEPFAR through a cooperative agreement with the Centers for Disease Control and Prevention (CDC). The contents of this document are solely the responsibility of the authors and do not necessarily represent the official views of PEPFAR or CDC.